Administrator Guide: Credit Card Re-Authorization

Administrators will need to occasionally reauthorize an integrated credit card feed. This may be required if:

- 1. the authorization token has expired; or
- 2. the online password credentials for the credit card were changed.

Steps to Reauthorize:

- 1. Administrators will receive an email from Nexonia if a card needs to be re-authorized.
- 2. The administrator will need to log in to Nexonia on the web and go to the Integration section - this is the module to the left of the settings icon. It may be labelled with the name of your accounting or ERP system.

Settings > Integration > Cards tab

- 3. Open the dropdown menu labelled **Card Sources.** You'll see the name of your credit card feed(s). If the label says "[re-authorize]", select it from the dropdown.
- 4. A window will appear asking you to reauthorize the card. You'll see the card and institution details, and fields to re-enter the card credentials. Enter this information, click the [Update account information] button, and your card will be updated with the new authorization token.



